

FIG. 1

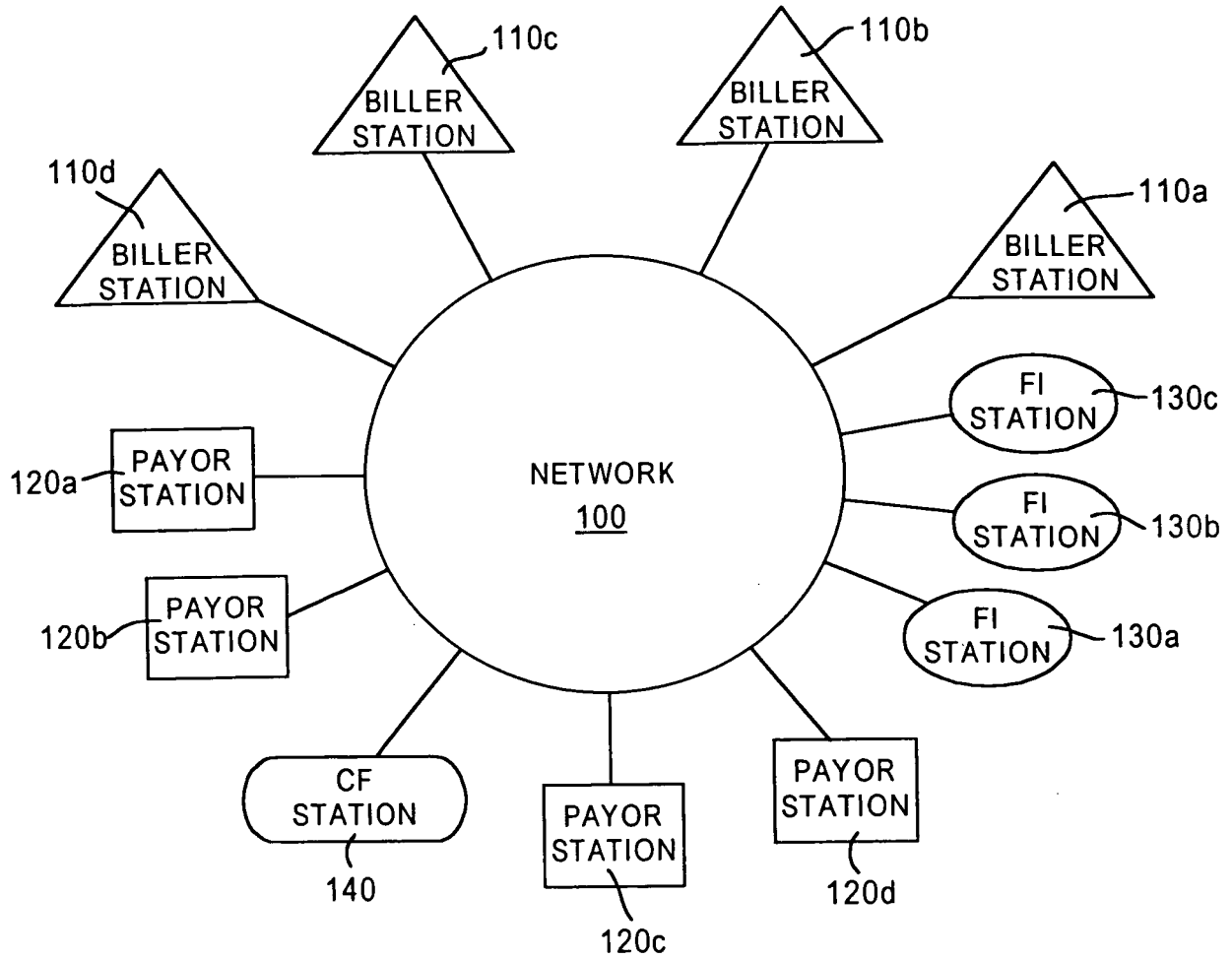


FIG. 1

FIG. 2

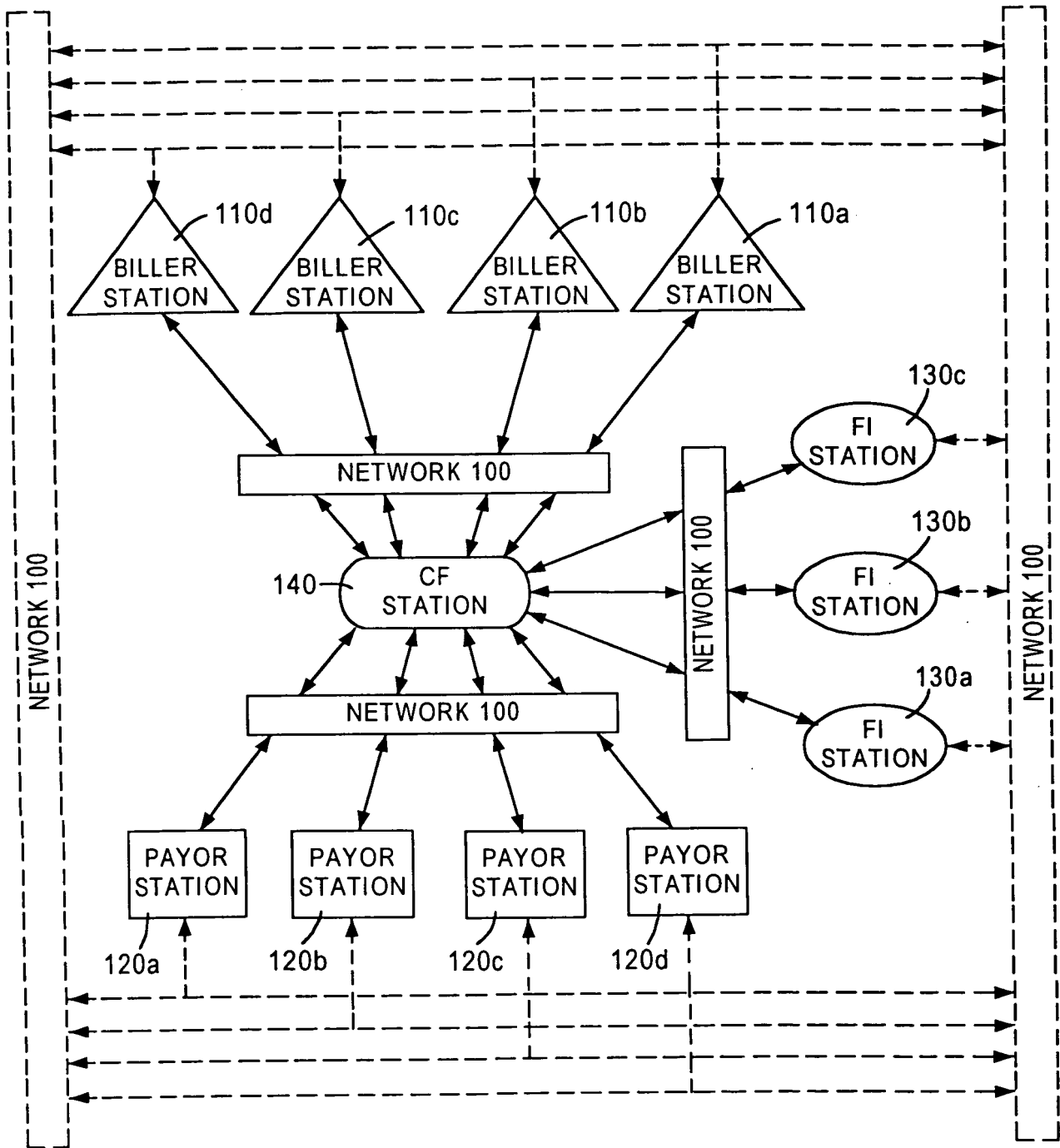


FIG. 2

100260" 62926860

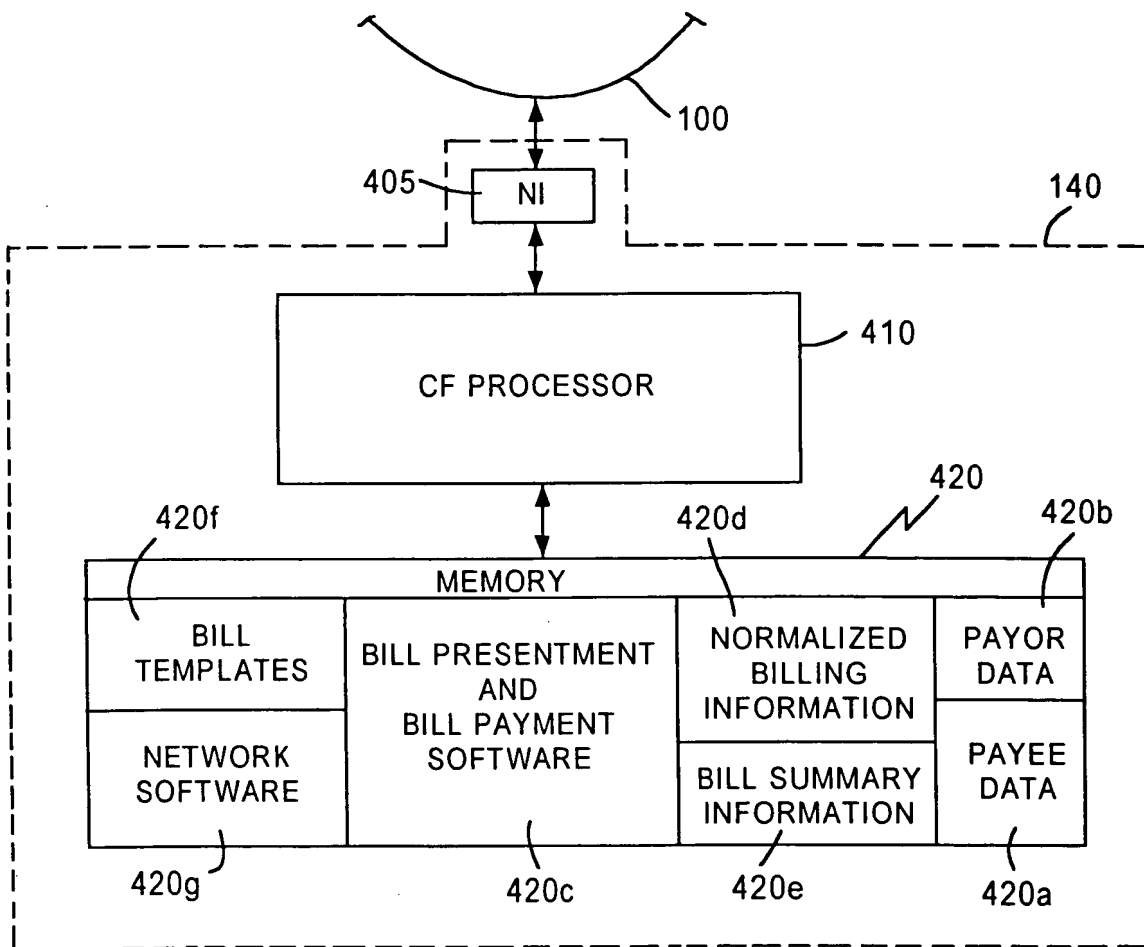


FIG. 2A

FIG. 2B

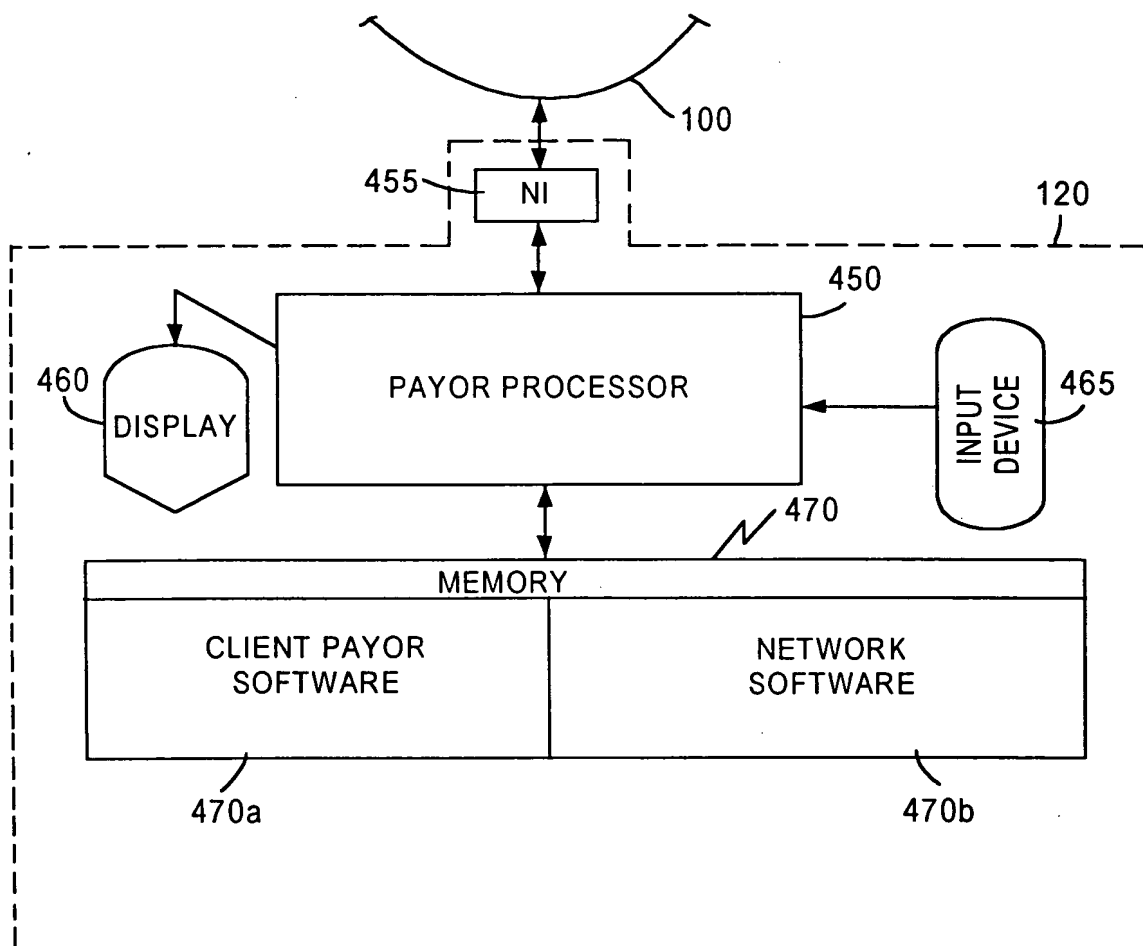


FIG. 2B

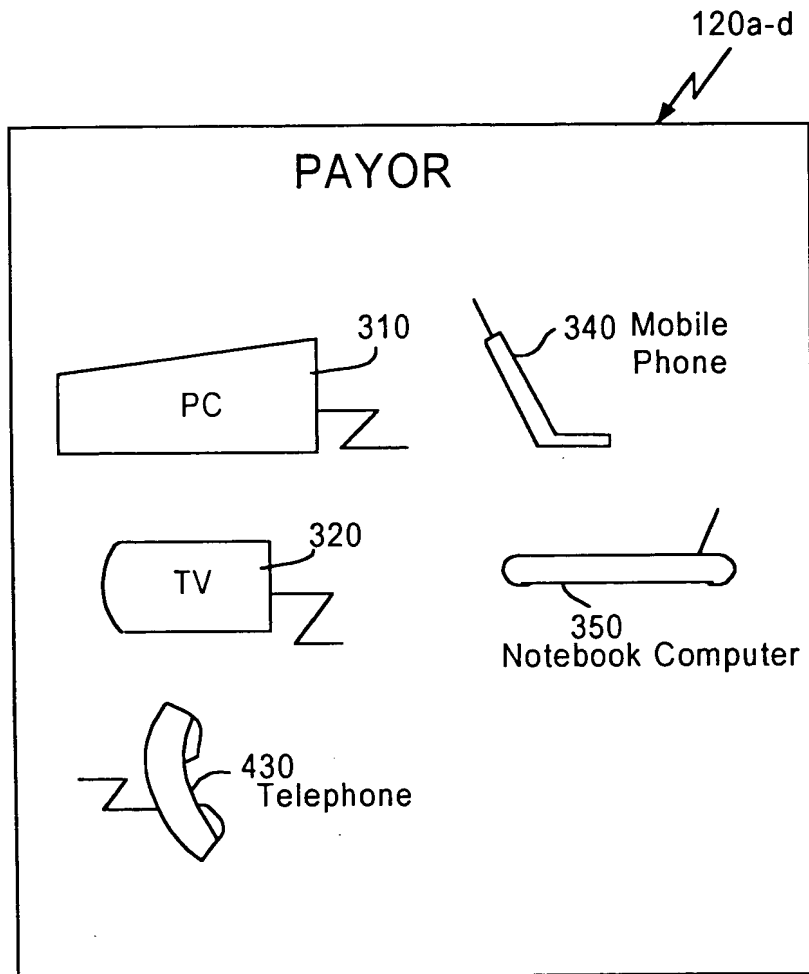


FIG. 3

Enrollment Select Biller

550

560

Please Select

Please Select

BELLSOUTH TELECOMMUNICA

CAPSTEAD MORTGAGE *

CONSUMERS ENERGY

CUNA MUTUAL GROUP

Columbia Gas of Ohio *

Florida Power & Light

GPU ELECTRIC PENELEC *

GPU ENERGY JCPL

CPU ENERGY METED

Portland General Electric

SMALL BUSINESS ADMINISTRA

565

ACCT NO.

562

PLEASE INSERT
BILLER NAME
BILLER ADDRESS
ACCT NO.

570

FIG. 4

Enrollment Personal Information

500

510 First Name MI Last Name

520 Social Security # Mother's Maiden Name

Street Address

525

530 City State Zip

'Please Select' ▼

Home Phone Work Phone

540

FIG. 5

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99

FIG. 6

FIG. 6

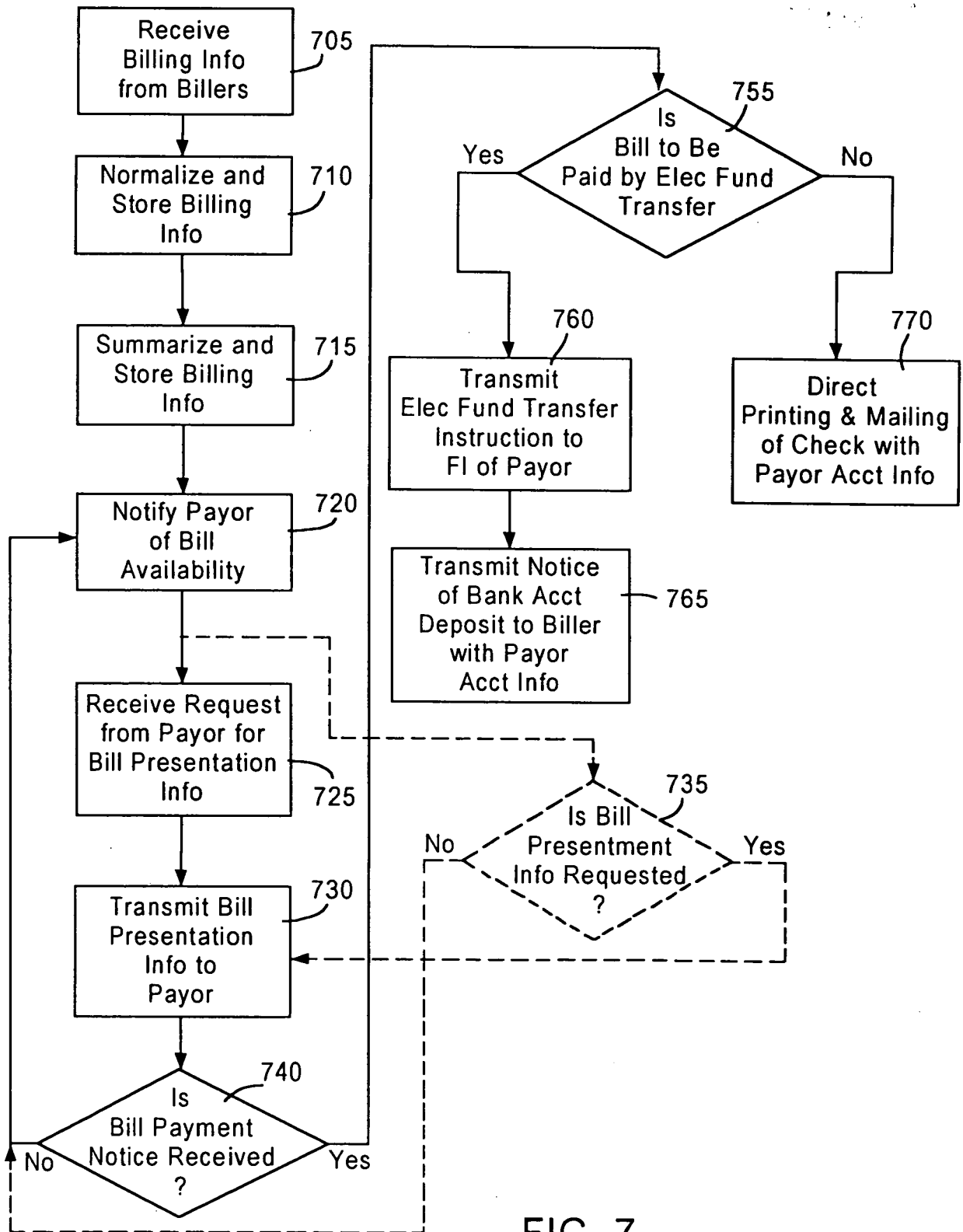


FIG. 7

Figure 1 is a diagram of a "Welcome Screen" (800). The screen displays a greeting "Hello Customer Care". Below the greeting is a box (810) containing the text "You have 0 new Bills" and "and 0 new messages." This box has two buttons: 810a (next to "0 new Bills") and 820 (next to "0 new messages."). Below this box is a button labeled "View" (870). To the left of the "View" button is a box labeled "Select Categories" (870a). To the right of the "View" button is a list box (830) containing three items: "UNPAID BILLS", "PAID BILLS", and "MESSAGES". Each item has a button next to it: 830a (next to "UNPAID BILLS"), 840 (next to "PAID BILLS"), and 850 (next to "MESSAGES"). Below the list box is a box labeled "CUSTOMER CARE [TOPIC]" (860) with a button (860a) next to it.

FIG. 8

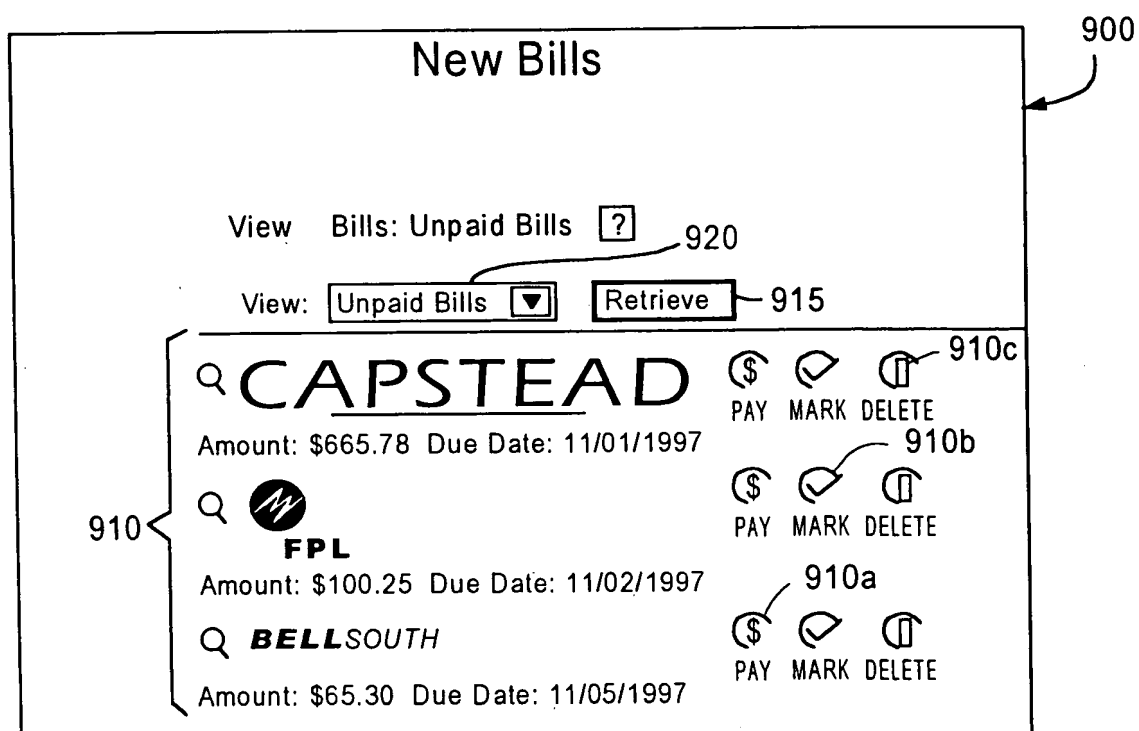


FIG. 9A

930

Quick Pay: Unpaid Bills ?

To Pay multiple bills in a particular category, specify the amount

940

Category: Unpaid Bills Change Category 935

Pay	Payee	Amount
<input checked="" type="checkbox"/>	CAPSTEAD MORTGAGE	565.78
<input checked="" type="checkbox"/>	FLORDIA POWER POWER AND LIGHT	100.25
<input checked="" type="checkbox"/>	BELLSOUTH TELECOMMUNICATIONS	65.30

945

950 Pay Bills Reset 955

FIG. 9B

FIG. 10A

1000

PREBILL PAYMENT AUTHORIZATION

BILLER NAMES	AUTHORIZED PAYMENT	PAYMENT FREQ
	UP TO \$500.00	MONTHLY
	MINIMUM DUE	ONCE
	\$27.35	WEEKLY
	TOTAL DUE	YEARLY

1005 1010 1020c 1015 1030

1020 PAY TOTAL ALL BILLS TO xx/yy/zz ☐

1025 PAY MINIMUM ALL BILL TO xx/yy/zz ☐

1025a 1035a

1035 DO NOT SEND BILL ☐

SEND BILL ☐

FIG. 10A

1050

Setting up a Prebill Payment Authorization

View Billers

ACCOUNT #

BELLSOUTH TELECOMMUNICATIONS



☐ Do not receive E-bills
☐ Receive E-Bills
☐ Auto-Pay E-Bills

Max amount:

1085'

FIG. 10B

100260 62926860

1120  1125 

BELL SOUTH ELECTRONIC BILLING NOTICE

TOTAL PAYMENT \$228.40	John Riley 1234 Main Street Anytown, USA 65434
DUE DATE September 10, 1998	

** BELLSOUTH** Account Number: 770 555-1247 240 1886
Bill Period Date: September 1, 1998

Summary of Charges

Current Charges
BellSouth

Monthly Service Charges	219.96
Other Charges and Credits	1.20
Itemized Calls	2.61
Taxes	4.63
Total Current Charges for BellSouth Companies	228.40
Total Current Charges Due Before Mar 4	228.40
Total Current Charges include the following amounts:	
Regulated Charges	65.74
Nonregulated Charges	162.66
Total Amount Due	228.40

1100

1110

FIG. 11

1200

To pay a bill fill in the payment information and click on the Pay Bill button below.

John Riley
1234 Main Street
Anytown, USA 65434

Date: 9/8/1998

1210 Pay to the order of:

BELLSOUTH TELECOMMUNICATIONS

Amount: 228.40

Pay: Once

1225

1230 Pay Bills

1215

1220

1205

FIG. 12A

1250

Pay Bills

Pay Bills ?

To pay a bill fill in the payment information and click on the Pay Bill button below.

GEORGE P. BURDELL
46704 Tremont Terrace
NORCROSS, GA 300920000

Pay to the order of:
*Please Select ▼

Pay: Once ▼

Date:

Amount:

Pay Bill Reset

FIG. 12B

1250

Pay Bills

Pay Bills[?]

To pay a bill fill in the payment information and click on the Pay Bill button below.

BRENDA K CONLEY
51 GRAND BLVD
SHELBY, OH 448750000

Date:

Pay to the order of:

Amount:

Pay:

1275

1275a

Once
Once
Weekly
Biweekly
Monthly
Quarterly
Triannual
Semiannual
Yearly

1255

FIG. 12C

100260" 62925360

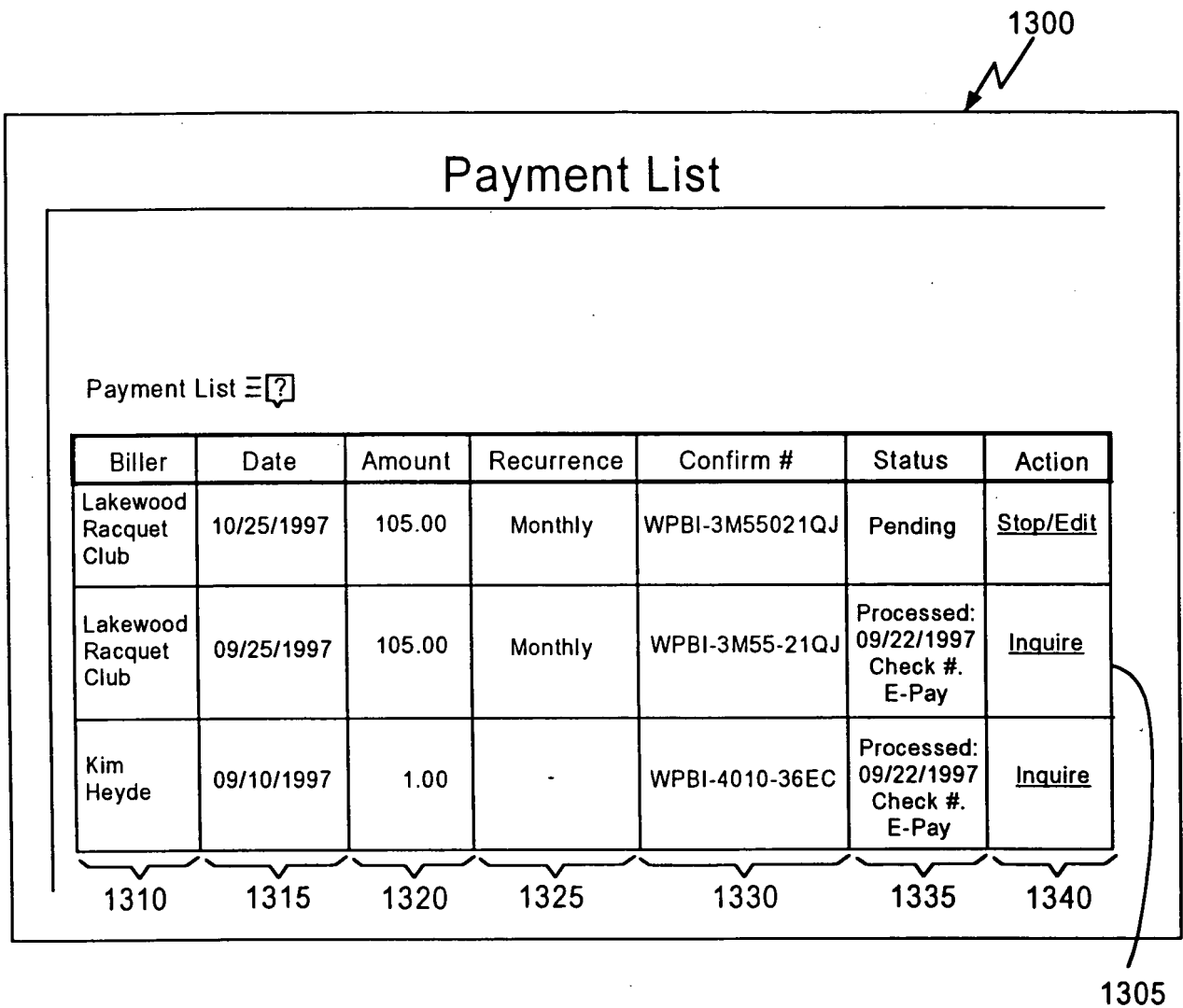


FIG. 13

Categories

Payee Categories ?

Categories	
Utilities	Tennis
Credit card	School
Category 5	Category 6
Category 7	Category 8
Category 9	Category 10

Save Changes Reset

FIG. 14

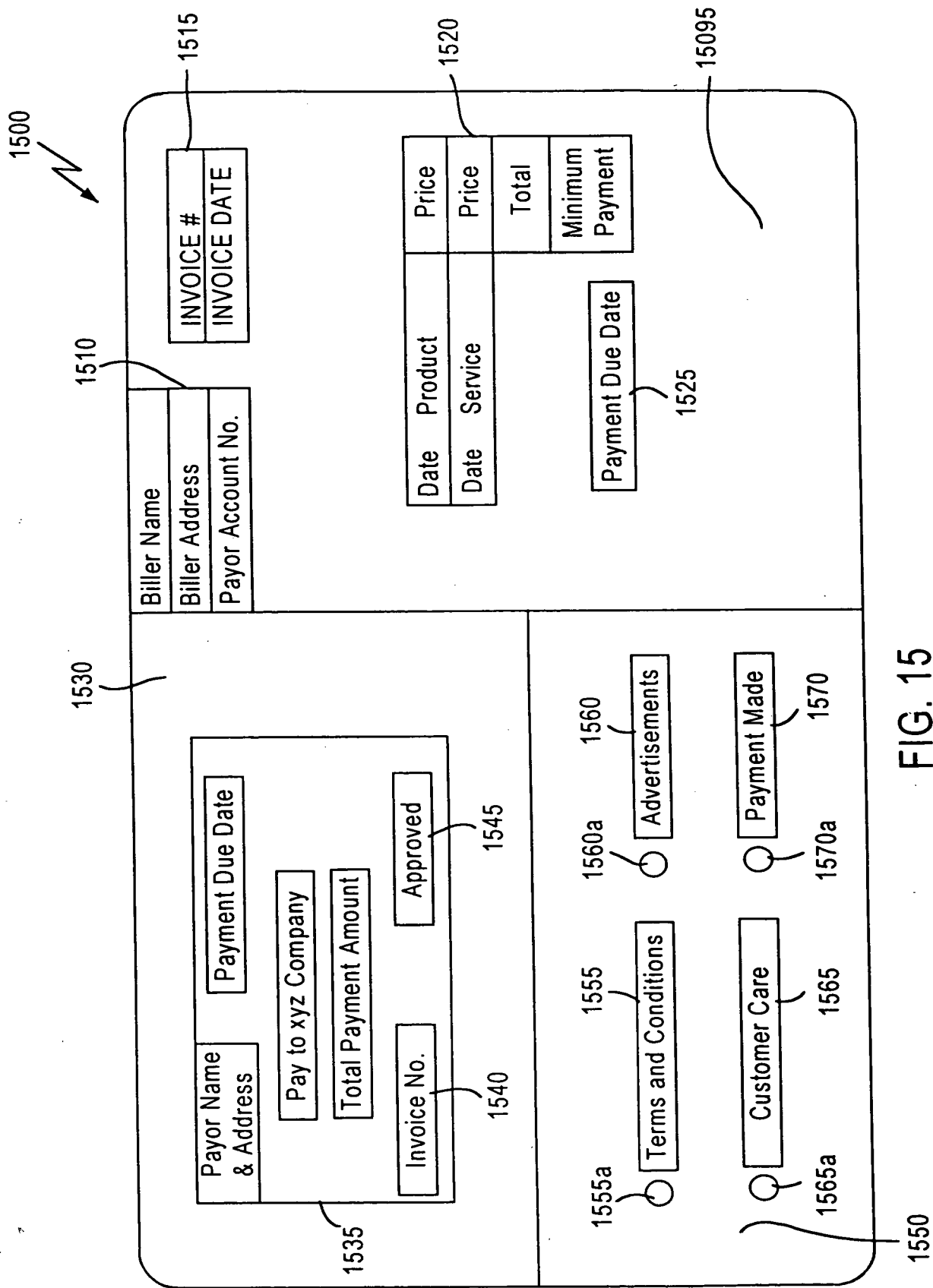


FIG. 15